Clarkson University

COVID-19 Positive Case Response Plan

6/29/20

Positive Case Response Plan

Plan adapted and modeled after recommendations made by NYS Department of Health Guidance - Employees Returning to Work, June 4, 2020 and a Consultative Report from St. Lawrence County Public Health, June 5, 2020.

HEALTH ASSESSMENT / POSITIVE FOR COVID-19

The COVID 19 positive student will be assessed (in person or via Zoom if appropriate) to determine the need for further medical evaluation and treatment.

- In most cases, when a student is exhibiting symptoms congruent with COVID and particularly if they have had contact/exposure to another individual who has tested positive, they will be referred directly for COVID testing without needing to come into the health center. Every effort will be made to reduce cross contamination both inside the Student Health and Counseling Center (SHAC) as well as within the community.
- If the student requires in-person assessment, it will be coordinated to ensure staff at the campus health center have appropriate PPE and are able to follow precautions for respiratory pathogens.
  - Health Center services will not be hosting walk in hours and all appointments will be by appointment only
  - SHAC will be having students wait in a designated location until the provider is ready to see them and then the student will receive a call to come in. Thus avoiding the use of the waiting room to the greatest extent possible.
  - The waiting room may need to be used for crisis/unplanned medical and mental health emergencies.
  - Cloth chairs are being replaced with chairs that are easy to disinfect and the health center will Environmental, Health & Safety guidelines to clean and disinfect common areas frequently.
- If the student requires further medical evaluation and treatment, Student Health personnel will facilitate.
- The Health services staff will coordinate with Residential Life, Campus Safety, and Care Team regarding quarantine and self-isolation needs as well as ensuring that students in either are getting their needs met (e.g. prescriptions are picked up and delivered along with other medical/health needs)

Student comes into close or proximate contact with a person who has COVID-19

If a student had close or proximate contact with a person with COVID-19 for a prolonged period of time (at least 10 minutes) and the student then experiences COVID-19 like symptoms, the student

may return to classes and semester residence upon completing at least 14 days of isolation from the onset of symptoms.

- According to the guidance, "close contact" is defined as being within six feet of an infected individual.
- According to the guidance, "proximate contact" is defined as being in the same enclosed environment, such as an office or student room, but greater than six feet from the infected individual.
- According to the guidance, "prolonged period of time" is defined as **at least** 10 minutes.
- A person is considered infected for the period of time beginning 48 hours before the illness onset until the infected individual is isolated.
- St. Lawrence County Health Department should be contacted if the extent of contact between an individual and a person suspected or confirmed to have COVID-19 is unclear.

Next steps:

- Care Team notified and review the Student Wellness Plan / Clarkson Commitment in PeopleSoft
- Self-isolation may occur at home (off-campus) or in designated quarantine space on campus
- Contact Tracing and associated reports to St. Lawrence County Public Health

Student comes into close or proximate contact with a person who has COVID-19 AND the student does NOT experience COVID-19 related symptoms

If a student has had close or proximate contact with a person with COVID-19 for a prolonged period of time (at least 10 minutes), the student may return to class and semester residence upon completing 14 days of self-quarantine.

- Care Team notified and review the Student Wellness Plan / Clarkson Commitment in PeopleSoft
- Self-isolation may occur at home (off-campus) or in designated quarantine space on campus
- Contact Tracing and associated reports to St. Lawrence County Public Health

CAMPUS EMERGENCY RESPONSE CALL & TRANSPORTATION

- Adapt dispatch screening and questions provided from SLC 911 for CU use and arrange for training/meeting with SLC dispatch supervisor
- Campus Safety & Security (CSS) continues to transport in the village for non contagious medical issues that do not require a rescue (i.e. Doctors visits, Urgent Care, ER and safety escorts).
- CSS has made alterations (barrier between front and back seat) to each patrol vehicle to limit possible airborne contamination.
- CSS works with local ambulance services in the event a student can't transport themselves and/or is incapaciated.
- CU EMS assist when available for out of village transports for medical visits.
- PVRS to be called in case of a medical emergency as with any other emergency on campus. CSS will advise PVRS of positive or suspected COVID PT's at time of dispatch so that EMS can take proper PPE precautions.

- CUEMS students will be trained on proper use of PPE before being cleared to perform EMS duties on campus in the fall; Canton-Potsdam Hospital staff to assist with this process.
- CUEMS general protocols are being developed per number of responders for calls. This will be done to limit the number of responders on calls that are either known or potential COVID situations. PPE protocols will also be put in place for guidance on when to use what level of PPE protection.
- CUEMS PPE currently available:
    - N95 masks from the county.
    - Surgical masks
    - Gloves
    - Reusable face shields
    - Viral filters for BVM's
    - Gowns

CARE TEAM/ACADEMIC PLAN

Utilize a wrap around approach: Student is assigned to a Care Team member through Maxient and is responsible as main contact / case person.

- Care Team consists of members from Safetynet and other key stakeholders on an ad hoc basis (Academic Advisors, Student Affairs, program coordinators, coaches, D&I, ROTC, athletics, etc.) Care Team meetings will take place weekly.
- Review Student Wellness Plan and reiterate safety living protocols contained in Quarantine Welcome Letter (linked below)
- Care Team member will monitor students' needs for resources as it pertains to academic support and communications, health (mental and physical), and basic needs using a step care model to assess level of care needed (low, medium, severe)
    - For Severe/Extreme cases, a holistic approach will be developed. Care Team contact member will communicate with but not limited to:
        - Primary academic advisors and affinity advisors are prepared to offer advising services remotely, mindful of the advisor policies on their availability and ensuring timely response. Options for continued academic progress and degree completion shared between advisors and presented to the student with focus on student persistence.

- Communication flow when a student is +.
    - Team notified by SHAC.
    - Residence Life/Facilities & Services will move student belongings to quarantine housing.
    - Notify Marketing & External Relations Department for communication purposes
    - Student assigned to Care Team member
    - [Welcome to Quarantine letter](#) sent to student via Maxient
    - Care Team member phones and/or Facetimes/zoom with student to review letter and checklist at that time assess student (low, medium, severe)

- ○ Low - student is contacted again 7- 10 days
- ○ Medium - 5-7 days
- ○ Severe - 1-3 days

- ● Checklist (see quarantine letter)
    - ○ Housing - Refer to section in this document **ISOLATION & RESIDENCE**
    - ○ Physical Health
        - ■ Are all medical needs met?
        - ■ SHAC hours and how to contact
        - ■ Emergency resources and contacts for after hours
    - ○ Mental Health
        - ■ Services available Counseling Ctr info and hours
        - ■ Emotional status/ready to go back
    - ○ Food services - Please see "food services" section in this response plan
    - ○ Academic Readiness and Support
        - ■ Ensuring accommodations are made to meet academic needs (remote learning, testing accommodations, internet access, excused absences, existing OAS accommodations, etc.)
    - ○ Monitoring until the student is able and cleared to return to class.

COMMUNICATION

Students who test positive for acute COVID 19 (by RT-PCR) will be contacted immediately by Student Health personnel at the university as well as SLC Department of Health staff. Every effort will be made to maintain the student's confidentiality concerning the diagnosis.

- ● Contact tracing initiated by DOH in coordination with the University so that self isolation and other needs that may come up can be met.
- ● Notify Potsdam Volunteer Rescue Squad (no personal identifiers)
- ● Care Team notified and review the Student Wellness Plan / Clarkson Commitment in PeopleSoft
- ● External Relations notified
    - ○ Campus Communications with language similar to this one here: https://announcements.clarkson.edu/2020/03/26/covid-19-update/ and then follow-up communication as needed.

CONTACT TRACING

- ● Coordinated by St. Lawrence County Public Health and supported by Clarkson staff trained to conduct contract tracing.

ISOLATION, QUARANTINE & RESIDENCE

Care Team to review student wellness action / Clarkson Commitment plan in PeopleSoft and notify St. Lawrence County Public Health. SLC Public Health staff will coordinate contact tracing an appropriate intervention with the university Care Team.

Student Departs Campus/Returns to Permanent Address
- If possible, and according to the Student Wellness Plan, it is recommended that when possible students return to their permanent residence; however that may not be possible
- Students that can't return to their permanent address or indicated that they prefer to self-isolate or quarantine on campus (Newell House) will follow the protocols outlined below for campus residents.

Isolation (students who test positive)
- Students treated as outpatient and remaining on campus will self-isolate in Newell House until medically cleared to return to their own space. Members of the Care Team will continue to monitor and communicate with students.
- Campus Safety & Security will deliver food and other necessities to the student during isolation period
- Move to Newell House
  - Facilities will supply each room with bedding, shampoo, toothpaste, face mask, etc.
  - Residence Life will get essential academic materials.
  - Within 24 hours Facilities, Residence Life, and Campus Safety will coordinate essential belongings.
- Move back to assigned room:
  - Student moves their belongings.
  - Facilities cleans and sanitize bathroom, bedroom, bedding, and remove and replenish all toiletries.
  - Campus Safety helps with transportation if necessary.
- **Expectations for self-isolation/quarantine residents:**
  - Students in self-isolation/quarantine housing cannot leave their rooms during their stay in self-isolation/quarantine housing unless there is an emergency alarm activation. If an alarm is activated students must wear a mask, and gather next to the Blue Light Emergency Call Station.
  - Students will need to contact the Residence Life Office (reslife@clarkson.edu) with an essential items list within the first 24 hours of moving into self-isolation/quarantine housing.
  - Students will move their belongings from self-isolation/quarantine housing immediately following clearance from Public Health back to their assigned residence hall room.
  - Students will need to order all meals online from Sodexo to be delivered by Campus Safety & Security.
  - Students who have tested positive for COVID-19 will need to be prepared to have a roommate who has also tested positive. Students awaiting test results will not be allowed to have a roommate.

Quarantine (students awaiting results)

Presumed positive student(s) will be immediately be placed in quarantine (until further notice from Public Health) and offered COVID-19 testing. Members of the Care Team will continue to monitor and communicate with students.

Campus Residents:

- Campus Safety & Security will deliver food and other necessities to the student during isolation period
- Move to Newell House
    - Facilities will supply each room with bedding, shampoo, toothpaste, face mask, etc.
    - Residence Life will get essential academic materials.
    - Within 24 hours Facilities, Residence Life, and Campus Safety will coordinate essential belongings.
    - Students will have their own bedroom but may be required to share a bathroom with one other individual.
        - Should students need to share a bathroom with one other individual, cleaning supplies will be supplied to disinfect the bathroom prior / after each use
- Move back to assigned room:
    - Student moves their belongings.
    - Facilities cleans and sanitize bathroom, bedroom, bedding, and remove and replenish all toiletries.
    - Campus Safety helps with transportation if necessary.
- **Expectations for quarantine residents:**
    - Students in self-isolation/quarantine housing cannot leave their rooms during their stay in self-isolation/quarantine housing unless there is an emergency alarm activation. If an alarm is activated students must wear a mask, and gather next to the Blue Light Emergency Call Station.
    - Students will need to contact the Residence Life Office (reslife@clarkson.edu) with an essential items list within the first 24 hours of moving into self-isolation/quarantine housing.
    - Students will move their belongings from self-isolation/quarantine housing immediately following clearance from Public Health back to their assigned residence hall room.
    - Students will need to order all meals online from Sodexo to be delivered by Campus Safety & Security.
    - Students who have tested positive for COVID-19 will need to be prepared to have a roommate who has also tested positive. Students awaiting test results will not be allowed to have a roommate.

Off-Campus Students:
- Off-campus residents will be granted self-isolation / quarantine services as space is available.

- ○ In cases where an off-campus student is granted quarantine services on campus the accommodation including housing and food services may be at the individual's expense.
- Off-campus residents will be expected to self-isolate for a period of 14 days.
  - ○ Self-isolation requirements may include house/roommates.

DISCONTINUATION OF ISOLATION

SLC Public Health will be consulted prior to discontinuation of isolation for infected students. The student may return to class and campus residence upon completing **at least 14 days of isolation from the onset of symptoms or after the first positive test**. This applies **regardless** of whether the student was symptomatic or asymptomatic at the time of the positive test.

Based on current CDC and NYS DOH guidance, students with COVID-19 who are able to recover at their residence will maintain isolation precautions for at least 14 days after illness onset and at least 3 days (72 hours) after recovery.
- Illness onset is defined as the date symptoms began.
- Recovery is defined as resolution of fever without the use of fever-reducing medications, with progressive improvement or resolution of other symptoms.

FOOD SERVICES

Campus residents
- For students on a campus dining plan, meals will be ordered online in advance and delivered by Campus Safety & Security three times per day.
- For campus residents not on a meal plan, students (at their personal expense) will place orders in advance and have food delivered by Campus Safety & Security to the out three times per day. Note that emergency funding may be made available on a case-by-case basis for students not on a meal plan.

ENVIRONMENTAL HEALTH & SAFETY

Cleaning & Disinfecting
- In the event that an area needs to be cleaned due to a positive COVID-19 case, the area will first be closed off and outside doors and windows will be opened for at least 24 hours or as long as practical before beginning cleaning and disinfection.
- ProLink #14 Broadband will be used by custodial staff wearing gloves, gown, safety glasses and a mask to disinfect the space.